



## ITEMS THAT NEED TO BE REMOVED OR ADDRESSED PRIOR TO THERMAL TREATMENT

- |   |   |
|---|---|
| <input type="checkbox"/> Wax Products (Candles, Lipstick, Crayons, ect.)          | <input type="checkbox"/> Place Paintings & Picture Frames on Flat Table or Countertop |
| <input type="checkbox"/> House Plants   | <input type="checkbox"/> Unplug All Electronics (Not Appliances)                      |
| <input type="checkbox"/> All Pets (Fish, Reptiles, Mammals, Birds, ect.)          | <input type="checkbox"/> Piano and Musical Instruments (Notify Us)                    |
| <input type="checkbox"/> Guns, Ammunition, and Fire Extinguishers                 | <input type="checkbox"/> Medicines/Vitamins (Place in Refrigerator)                   |
| <input type="checkbox"/> Aerosol Cans (Hairspray, Cleaners, Soda cans)            | <input type="checkbox"/> Perishable Food (Wine, Liquor, Place in Refrigerator)        |
| <input type="checkbox"/> Vinyl Records, VHS Cassettes, Polaroid Photos, Negatives | <input type="checkbox"/> Inform us of Fire Sprinkler (May Need to be Drained)         |
| <input type="checkbox"/> Flooring (Vinyl, Vinyl Plank, Vinyl Tile, Laminate)      | <input type="checkbox"/> Inform us of Heat Sensors (Needs to be put in Test-Mode)     |
| <input type="checkbox"/> Heirlooms and items considered irreplaceable             | <input type="checkbox"/> Pressurized oxygen bottles,ect.                              |
| <input type="checkbox"/> Turn off (Fire, Sprinkler, Alarm Systems)                | <input type="checkbox"/> Any Items you are concerned that may be damaged at 135°      |

**Joint effort is required to have 100% success**

### Prior To Our Arrival

- **TURN YOUR HEAT ON HIGHEST SETTINGS 1 HOUR PRIOR TO TREATMENT.**
- High volume fans will be used during the treatment. Loose papers should be organized and put away.
- Keep Hallways and Stairwells free of clutter and debris.
- Please vacuum before we come.
- Place lotions, soaps, etc., in tub or sink.
- Leave items of concern in a box next to the front door.
- Leave all personal items behind. This includes: Purses(remove wallet), backpacks, computer bags, diaper bags, and wheelchairs/walkers(get rental). Use a shopping bag to take items you absolutely need for the day.
- **Clutter needs to be addressed.** Piles of clothes on the floor should be laundered/dried and put away (items left in bags need to be dried and left outside the structure or in storage.)
- To ensure you are not leaving with bedbugs wear freshly laundered/dried clothes.

### Returning Home

- **Treatment areas will remain hot** (e.g. door knobs, toilet seats, appliances, etc.) for several hours after treatment.
- During treatment many items in structure will be moved. We do the best we can, but items may not be located in the same location as before treatment.
- Upon returning into the area you may notice increased dust due to high volume air movement.
- We cannot know the melting point of every item. You are responsible for removing items which you are concerned about.
- Because of the high temperature, no one can enter or remain in the area during treatment. Doing so will void any warranty.

### The Customer Acknowledges The Following

- The Contractor's representatives have permission to go through areas such as closets, furniture, contents, etc., during treatment.
- The Contractor's representatives may request the Customer to carry out recommendations to include, but not limited to, removing clutter, making areas accessible for treatment, discarding items, etc.
- People and pets are not to be present during treatment and must remain out of the structure 1-2 hours following the completion of service.
- The Customer is required to be prepared for service. If the Contractor is not able to perform service on the scheduled service day due to insufficient preparation by the Customer, the Customer will be charged a \$500 inconvenience fee, and service will be rescheduled. Please notify us before 48 hours of service if you will not be able to comply with the preparation checklist as outlined in this agreement.
- The Customer agrees to provide accurate job description information (i.e., square footage, infestation level, clutter level, etc.). If the job varies significantly from the information provided to the Contractor, the Customer agrees that additional fees may apply.

**By signing below, I agree to performed applicable preparation items, thereby releasing Custom Bedbug, Inc., from any unjust liability. Any damage to my possessions must be brought to the attention of Custom Bedbug, Inc., as soon as damage is noticed.**

Customer Signature

Date

Contractor Signature

Date

**For further questions or more information please contact us**

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