

## ITEMS THAT NEED TO BE REMOVED OR ADDRESSED PRIOR TO THERMAL TREATMENT

- |   |  |
|---|--|
| <input type="checkbox"/> Wax Products (candles, lipstick, crayons, ect.)          | <input type="checkbox"/> Place Paintings and Picture Frames on the Floor       |
| <input type="checkbox"/> House Plants   | <input type="checkbox"/> Unplug All Electronics (not appliances)               |
| <input type="checkbox"/> All Pets (Fish, Reptiles, Mammals, Birds, ect.)          | <input type="checkbox"/> Piano and Musical Instruments (notify us)             |
| <input type="checkbox"/> Guns, Ammunition, and Fire Extinguishers                 | <input type="checkbox"/> Medicines/Vitamins (place in refrigerator)            |
| <input type="checkbox"/> Pressurized Cans (hairspray, cleaners, soda cans)        | <input type="checkbox"/> Perishable Food (wine, liquor, place in refrigerator) |
| <input type="checkbox"/> Vinyl Records, VHS Cassettes, Polaroid Photos, Negatives | <input type="checkbox"/> Inform us of Fire Sprinkler and Heat Sensors          |

**Joint effort is required to have 100% success**

### Prior To Our Arrival

- **TURN YOUR HEAT ON HIGHEST SETTINGS 1 HOUR PRIOR TO TREATMENT.**
- High volume fans will be used during the treatment. Loose papers should be organized.
- Please vacuum before we come.
- Place lotions, soaps, etc., in tub or sink.
- Leave all personal items behind. This includes: Purses(remove wallet), backpacks, computer bags, diaper bags, and wheelchairs/walkers(get rental). Use a shopping bag to take items you absolutely need for the day.
- **Clutter needs to be addressed.** Piles of clothes on the floor should be laundered/dried and put away.
- To ensure you are not leaving with bedbugs wear freshly laundered/dried clothes.

### Returning Home

- **Treatment areas will remain hot** (e.g. door knobs, toilet seats, appliances, etc.) for several hours after treatment.
- During treatment many items in structure will be moved. We do the best we can, but items may not be located in the same location as before treatment.
- Upon returning into the area you may notice increased dust due to high volume air movement.
- We cannot know the melting point of every item. You are responsible for removing items which you are concerned about.
- Because of the high temperature, no one can enter or remain in the area during treatment. Doing so will void any warranty.

### Client acknowledges the following

- Company representatives have permission to go through areas such as closets, furniture, contents, etc., during treatment.
- Company representatives may request clients to carry out recommendations to include, but not limited to, removing clutter, making areas accessible for treatment, discarding items, etc.
- People and pets are not to be present during treatment and must remain out of the structure 1-2 hours following the completion of service.
- Client is required to be prepared for service. If CBB is not able to perform service on the scheduled service day due to insufficient preparation by the client, client will be charged a \$500 inconvenience fee, and service will be rescheduled. Please notify us within 48 hours of service if you will not be able to comply with the preparation checklist as outlined in this agreement.

By signing below, I agree to performed applicable preparation items, thereby releasing Custom Bedbug, Inc., from any unjust liability. Any damage to my possessions must be brought to the attention of Custom Bedbug, Inc., as soon as damage is noticed.

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Company Representative Signature

\_\_\_\_\_  
Date

**For further questions or more information please contact us**

**CO (720) 575-6535**

**ID (208) 957-5511**

**MT (406) 219-0788**

**NV (702) 330-3949**

**OR (971) 801-7591**

**UT (385) 355-2895**

**WA (206) 453-1778**

**WY (307) 200-4088**

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